Making speech commands work well on the desktop: it's all about steps

Kimberly Patch, Redstart Systems Closing the Gap, Minneapolis, October 16, 2008

Notes:

The speech commands I used during the talk are in green.

We had enough questions during the talk that I didn't have time to show the five-minute tour at the end.

UC Slides Short File (opens slides)

Function 5 (puts slides in full-screen view)

Questions for the audience: How many use NaturallySpeaking, and what are the pluses and minuses of using NaturallySpeaking?

I've been using speech recognition software since DragonDictate 1.0. It's been both enabling and frustrating. I started using it because I had a bad case of repetitive strain injuries in my hands. But when I was hurt and it hurt to type I found myself cheating a lot despite the pain -- not when I was dictating, but when I was trying to control the computer. That told me the command-and-control interface was frustrating.

Utter Command came out of that frustration. It works with NaturallySpeaking Pro and makes the command-and-control part of using speech much easier and faster.

It's been 15 years since I began using speech to control the computer and more than 5 years since I got serious about making the speech interface better.

I can boil down what I've been doing all this time to three important concepts:

Speech Screen Down (advances slide while the microphone is asleep)

First, make commands that **follow the way the brain works**Second, make commands **consistent** across programs
And third, reduce the number of **steps** it takes to carry out a given task.

I'll talk a little more about the system behind Utter Command, then I'll give some short demonstrations that will step you through the basics -- how Utter Command speeds word processing, accessing menus, accessing documents, folders and websites, and mouse control. I'll also show you some of our learning materials.

Then I'll give you a five-minute whirlwind tour that will give you a sense of many of UCs other abilities. And then we can open things up for questions.

As you watch, think about the three important concepts: Make commands that **follow the way the brain works** Make commands **consistent** across programs Reduce the number of **steps** it takes to carry a given task.

Speech Screen Down etc. (go through the rest of the slides -- an overview of the logic and science behind Utter Command)

Speech On

Window Close Times 2 (closes full-screen view, then PowerPoint)

Word Open

NaturallySpeaking gives you the ability to select words by saying them -- but this doesn't work in every program. - new paragraph

Size 14

NaturallySpeaking also allows you to select words near the cursor. These commands work in programs that don't support the select words ability, but the wording requires several steps.

Move left 4 words Select back 3 words Press Control b Go to Bottom of Document New Paragraph

Natspeak: 5 steps - New Paragraph

Utter Command adds finer control in moving and selecting as you dictate in any program -- and it takes fewer words and fewer steps.

4 Before - 3 Befores Bold Another Graph

NaturallySpeaking plus Utter Command: 2 steps - New Paragraph

Utter Command also gives you finer control at the character level -- you can say as many as four keys in a row. • New Paragraph

Size 20

| Cap Fact | Fact | Cap Fact |
|---------------------------|------------|--|
| Line Size 20 | | |
| | Fast | Press Left Arrow, Backspace, Press s |
| Left Backspace s | Fate | Backspace, Press Right Arrow, Press e |
| Backspace - Right e | Felat | Backspace, Move Left 2, Press e |
| Backspace - 2 Left e | Feet | Press Delete, Press e |
| Delete e | Fi t | Backspace 2, Press i |
| 2 Backspace i | Flit | Press Left Arrow, Press I |
| Left Lima | Fit | Backspace, Press Delete |
| 1 1 Letters Delete | fact | Press a, Press c |
| Letter a c | fact! | Press End, Exclamation Mark |
| End Exclamation | fact!!!!!! | Exclamation Mark, Exclamation Mark, |
| Exclamation Times 5 | | Exclamation Mark, Exclamation Mark, |
| | | Exclamation Mark |
| | tlact | Backspace 6, Press Home, Press Delete, Press t |
| 6 Backspace - Home Delete | Fact | Backspace, Press Cap f |
| Tango | | |
| Backspace - Cap f | | |

Another Graph Size 14

That took 16 steps. If I were to use NaturallySpeaking alone it would've taken 41 steps. • new paragraph

Utter Command also adds flexibility in document level navigation. People who use speech often get tired of saying screen down screen down etc. • new paragraph

I'm going to show you several solutions, but first I need to make this document longer. • new paragraph

1 Through 8 Period Enter

7 Up End

Cap Introduction

Down End

Cap Topic

Down End

Cap Another Topic

2 Befores Copy

Down End Paste Repeat 4

Down End

Cap Summary

8 Up Home

Down 3 Enter Repeat 8

Bottom 2 Enter

Here are a couple of simple ways to get around. • new paragraph

Screen 1

Screen 3

2 Screen Up

Go Bottom

If you use numbers, letters or symbols to organize your documents you can jump among sections. • new paragraph

Find One Period

Find Six Period

Go Bottom

You can also find keywords or phrases this way. • new paragraph

Find Introduction

Find Summary

Go Bottom

I can find these words because they're on my keyword list.

UC Keyword

Introduction

Summary

Window Close

Here's how to add words or phrases to your keyword list -- watch the bottom of the list.

2 Befores Add keyword

Enter

Another

Enter

Yet another one

Enter

Control s Window Close

Another Graph

Utter Command also allows you to combine keyboard shortcuts. This guarantees you a viable way to do everything across all programs. • new paragraph

NaturallySpeaking allows you go through menus by saying the words on the menu -- this works in many, but not all programs. • new paragraph

Tools Word Count Close

With Utter Command you can go through menus much faster using keystrokes that can be combined.
• new paragraph

Under t Letter w Close

Under t w Close

This allows you to access any menu item using a single speech command. And it works in any program -- even programs like OpenOffice writer, which you can't access by saying menu words. • new paragraph

Writer Open Under t w Close Window Close Under d

Utter Command also makes navigation easier at the file system level. You can go to any file, folder or Web site that's on your File, Folder or Site list. • new paragraph

UC File
Demo 1
UC Folder
Notes
UC Site
Redstart Systems
Window Close

Demo 1 File Redstart Systems Site Notepad Open Notes Folder

Window Close Times 2 WordPad Close · Word Open

In Firefox, we use a Firefox add-on that puts screen numbers on links. You can turn the numbers on and off and say the numbers to go to a link. You can go to a link number even if it's off the screen. • new paragraph

Firefox Open 5 Go 11 Go 16 Go Window Close Utter Command also allows you to move the mouse and click anywhere on the screen using a single command. • new paragraph

Solitaire Open · Rulers Open Window 5 By 5 (moves window) 15 By 10 Touch By 16 Drag By 25 Etc.

Function 2 (new game)
Window Close - Rulers Off

You can put rulers on any edge of your screen, and you can use the mouse commands with or without the rulers on. • new paragraph

Every command is documented in detail in 10 lessons. There's also a full reference that includes a brief explanation for every command. And we have an index of commands. You can get to any subsection of the electronic version of the documentation using a single speech command. • new paragraph

UC Lesson 1 UC Lesson 1.2 UC Lesson 3.2 UC Index · page 5 Window Close

We also provide onscreen guides that contain useful information like the radio operator alphabet, top shortcuts for programs, and self-guided tours. • new paragraph

UC Alpha UC Top Word UC Task Bottom Find Tour 3 Bottom Find Tour 7 Window Close

There are also custom On-screen Guides · new paragraph

UC Custom 1 Go Bottom Put your Commands here Window Close · No

There's also material on the Redstart systems website that aids learning, including videos of many of the task tours.

Redstart Systems Site 3 Go

Window Close Window Close · No · Speech Off

Now I'll give you a quick tour -- you'll recognize some of the things I've showed you, and you'll also see some new things. I'll do writing and editing, open the word count dialog box, make a table, use the Insert Picture From file dialog box, prepare email, control the sound system, manipulate text and Windows and access the Internet. • new paragraph

This tour uses 85 speech commands and will take about 5 minutes. The same tour via keyboard and mouse would take 281 steps and more than twice as long. The same demo using NatSpeak alone would take more steps and a little longer than the keyboard and mouse.

Speech On - Word Open

Today Long

new paragraph - we saw many many little birds

skimming over the water

4 Befores

swooping over the marsh

2 Before - 1 Befores Delete

around · spacebar

3rd Word - 2 Words Bold

Go Home

This morning - spacebar

Delete w Another Graph

Under i p f

Bird Pictures Folder

1 Right Enter

new paragraph · This afternoon we assessed

productivity Colon - new paragraph

Excel Open Max

Cell Charlie 6

Days Short Tab

Cell Bravo 7

Cap Brainstorms

Enter Up

Under Oscar Charlie Apple

Tab 1 Tab 2 Tab Short

4 Point 7 Tab Short

6 Point 5 Tab Short

9 Point 8 Tab Short Repeat 3

Alternate Equals - Enter

93 by 8 No Touch

Cell Echo 7 · Touch

Cell Golf 7 · Touch

5 2 Letters

1 Ups

i ops

Copy to Word

All Copy

Express David Eileen CC Kim

Cap Today's activities

Tab Paste

new line - Cap Cheers Comma - new line - Kim

Window Close - No - Window Close

Notepad Open

Watch speech make words and Windows dance

Size 14

Size 50 by 40

Media Player Open

Local 80 by 80

Down Enter

Win Min

Window 0 by 50

Window 50 by 50

Window 0 by 0

Size 80 by 90

Line duplicate Repeat 10

Down Enter Repeat 10

Up Backspace Repeat 10

Home Hyphen Space

Down Home Hyphen Space Repeat 10

Size 55 by 40

Media Pause

Media Play

Media 2 After

Weather Site

New York Times Site

Redstart Systems Site

6 Go

Zoom In

Zoom In 2

Zoom Out 2

12 Go

13 Go

Go Back

2 Back

Screen 2

Tab Back

Tab Forward

Document Close Times 2

Document Close Times 2

Screen Clear

Notepad Open Max Word Close - No

Excel Close · No

Window Close - No

Firefox Close - Speech Off

Speech Media Stop

Speech Media Player Close

We have a few minutes for questions.

I should mention that my email address is at the bottom of the handout. That's a good way to you get ahold of me for questions for feedback of any kind.

I should also mention that we're in the last stages of building our training program, and we're looking for pilot projects to try things out on. Once you get the steps down it's important to be able to learn the steps quickly.

Questions, comments?

Further resources:

Redstart Web site: www.redstartsystems.com

Utter Command overview (system requirements and recommendations are at the bottom of this page) www.redstartsystems.com/uttercommand.html

Utter Command Steps graph, tour scripts and videos (scroll up for tour scripts and videos): www.redstartsystems.com/uctasktours.html#graph

Utter Command Papers and presentations http://www.redstartsystems.com/papers.html